

Privacy Policy For turtlecartts.com

Privacy Policy – TurtleCartts.com

Effective Date: 05th August 2025

At TurtleCartts.com, we value your privacy and are committed to safeguarding the personal and business information you share with us. This Privacy Policy outlines how we collect, use, store, and protect your data when you use our website and related services.

1. Information We Collect

We may collect the following information:

- **Business Information:** Company name, GST number, billing and shipping address
 - **Contact Information:** Name, email, mobile number
 - **Payment Details:** UPI ID, credit/debit card info, and bank account details (via secure third-party gateway)
 - **Website Usage Data:** IP address, browser type, location, and browsing activity
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2. Use of Information

We collect and use your data to:

- Process and fulfill orders
 - Enable secure payments
 - Manage your account and order history
 - Communicate order status, offers, and support
 - Improve user experience and website performance
 - Comply with legal obligations
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3. Sharing of Information

We **do not sell or rent** your information. We may share it only with:

- Trusted third-party payment gateways (e.g., Razorpay, Paytm, etc.)

- Logistics and delivery partners
 - Legal or regulatory authorities, if required by law
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4. Data Security

We implement strong security measures including SSL encryption and tokenized payment processing to protect your data from unauthorized access, alteration, or disclosure.

5. Cookies

We use cookies to enhance your browsing experience, analyze site traffic, and personalize content. You can disable cookies in your browser settings.

6. Your Rights

As a user, you have the right to:

- Access, update, or delete your account information
 - Request a copy of your data
 - Opt-out of marketing communication
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7. Changes to Privacy Policy

We reserve the right to update this policy at any time. Continued use of our services post-update constitutes your agreement to the revised policy.

Contact Us

For any questions or concerns regarding this policy:

Email: privacy@turtlecartts.com

Phone: +91-XXXXXXXXXX