

Terms & Conditions

Terms & Conditions – TurtleCartts.com

Effective Date: 05th August 2025

Please read the following terms and conditions carefully before using TurtleCartts.com. By accessing or using this B2B e-commerce platform, you agree to be bound by these terms.

1. Account Registration

- You must be a verified business entity to register on our platform.
 - Accurate information must be provided during registration. You are responsible for safeguarding your login credentials.
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2. Use of Platform

- You agree to use TurtleCartts.com only for lawful B2B purchasing purposes.
 - Reselling of products without permission or violating local trade policies is prohibited.
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3. Product Pricing and Orders

- All product prices are exclusive of applicable taxes unless stated otherwise.
 - We reserve the right to change product pricing or discontinue items at any time.
 - Orders are subject to availability and confirmation.
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4. Payment Terms

- Payments must be made via integrated payment gateways.
 - Orders will be processed only upon successful transaction confirmation.
 - No refunds are offered unless the item is damaged or wrongly shipped.
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5. Shipping and Delivery

- Delivery timelines vary by location and stock availability.

- TurtleCartts is not liable for courier delays caused by external logistics partners.
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6. Returns & Replacement

- Only items received in damaged condition or incorrect orders are eligible for return/replacement within 7 days.
 - Items must be unused, with original packaging.
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7. Limitation of Liability

TurtleCartts shall not be liable for any indirect, incidental, or consequential damages resulting from:

- Delayed or failed deliveries
 - Use or misuse of our products
 - Payment failures due to third-party gateways
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8. Intellectual Property

All content, trademarks, and materials on TurtleCartts.com are the intellectual property of the company and may not be copied or reused without permission.

9. Termination of Account

We reserve the right to suspend or terminate accounts found violating terms, engaging in fraudulent activities, or misusing platform features.

10. Jurisdiction

All disputes shall be subject to the exclusive jurisdiction of the courts located in [Your City], Maharashtra, India.

Contact Us

For legal, payment, or business-related queries:

Email: legal@turtlecartts.com

Phone: +91-XXXXXXXXXX